

# JOHN SNOW HEALTH ZAMBIA

Improving the health of individuals and communities



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#### ABOUT US

We are a Zambian company committed to working with governments, non-governmental entities, the private sector, civil society, and communities to improve the provision of public health services. We provide research and consultation services to improve the health of individuals and communities in Zambia and the region.

At JSH we believe in inclusive growth. By supporting a broad spectrum of public health, we ensure local communities, including marginalized groups, have access to responsive, client-centered sustainable health systems.

Zambian citizens make up the majority (75%) ownership of JSH. The Board of Directors - 66% of whom are Zambian women - comprises respected leaders in public health who bring to the company many years of experience, expertise, and a strong track-record of strategic leadership managing and implementing responsive and sustainable health systems.



## OBJECTIVES & GOALS

Through the use of evidence-based strategies, program management, technical assistance, research and evaluation, education, and training, JSH enables health professionals to provide effective and innovative human-centered design solutions to achieve increased use of health services and real time data to cater to families and communities.

Our goals include:

- Strengthening and developing resilient public health systems.
- 2 Establishing and enhancing health equity.
- Increasing health system capacity to allow for improved accessibility in local communities.
- Promote public health service delivery and best practices.

### **VISION**

JSH envisions mobilizing an equitable and effective health system that increases access to high-quality services, builds safe and healthy communities, and enables improved health outcomes for all.

### TEAM VALUES

Our team consists of dedicated, talented professionals who are resourceful, take initiative, and collaborate to reach our ambitious organizational goals. Our values include;

- Trust
- Integrity
- Mutual respect
- Loyalty
- Support

Our team treats each other and our clients with honesty, integrity, and compassion. We depend on a willingness to empower and educate each other and our communities to create the organization and health system we envision.

In order to achieve our mission, JSH remains a client-focused organization that is both cause-driven and sustainable. We seek to achieve the highest professional standards through an organization that is decentralized and non-bureaucratic. JSH's culture is intended to foster innovation and risk taking, empowering employees and enabling their best performance in the service of our clients.



## OUR PARTNER

As JSH is an affiliate of JSI, JSI brings decades of proven organizational best practices, providing the systems and support required to ensure JSH becomes a strong and sustainable local entity. This includes support in developing and establishing robust business systems, efficient organizational structures, and effective leadership approaches. JSI offers tailored and relevant support to JSH with access to senior management, technical experts, and administrative staff who have worked in JSI's local Zambian offices over the last 15+ years.

With this support, JSH can create relevant solutions, implement thriving health systems, and build sustainable growth and development in public health.





#### **EXPERTISE**



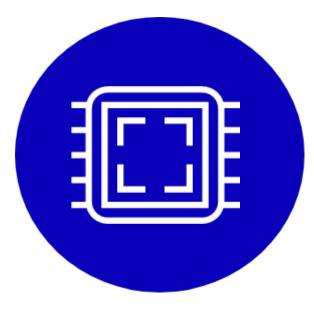
#### Public Health

Through innovative management consulting, technical assistance and community partnerships We work with private entities, governments and implementing partners to identify challenges, implement solutions and increase the effectiveness of public health systems. Our expertise include areas such as HIV prevention, care and treatment, maternal and new born child health, immunization, strengthening service delivery, communications and health systems. We are able to improve the quality and accessibility of public health systems.



#### Supply Chain Management

We are committed to improving public health by increasing access to quality health products throughout the country. We work closely with supply chain managers and the government, by providing training, technical assistance and information technology for building, scaling up, and managing robust, resilient health supply chains.



#### Information Technology

For a quality health care system, it is important to implement critical health information technology (IT). We develop tailored strategies, asses health IT needs, implement robust systems and build capacity whilst monitoring and testing outcomes and offering expertise on integration, management and advances.

# PORTFOLIO

MEDICAL

## USAID eSCMIS PROJECT

JSH is implementing the five-year USAID Electronic Supply Chain Management Information System (eSCMIS) project. The USAID eSCMIS project aims to create an efficient and reliable health supply chain using a next-generation logistics management information system. The USAID eSCMIS project is funded by the United States Agency for International Development (USAID).

JSH is the prime partner in this project and will work in partnership with JSI and the Churches Health Association of Zambia (CHAZ).

With the prevailing pandemic the USAID eSCMIS project is working in conjunction with lead partner USAID-DISCOVER Health Project to configure eLMIS central and facility editions to manage COVID-19 commodities.





## USAID eSCMIS PROJECT OVERVIEW

Through the USAID eSCMIS project, we are transforming the Electronic Logistics Management Information System (eLMIS) into a next generation system. This undertaking is in close collaboration with the MoH, Medical Stores Limited (MSL), CHAZ and other key supply chain partners. Our vision for the eLMIS is a state-of-the-art open source digital platform that provides end-to-end real-time supply chain visibility to support improved decision-making, accountability, fiscal responsibility, and local ownership, leading to a more efficient and sustainable supply chain, a more effective health outcomes.





"Under the USAID eSCMIS Project, we are continuing to support the GRZ to enhance, implement and support the eLMIS throughout the country. One of the major accomplishments we plan to achieve under this project, in addition to having the eLMIS installed at approximately 70% of the public health facilities nationwide, is to successfully transition the management of the eLMIS to the GRZ by 2025."

- John Sikasote, USAID eSCMIS Chief of Party

# FP ACCESS PROGRAM 2020/ SRH SUPPLY CHAIN ROADMAP

Zambia is committed to improving equitable access to family planning and accomplishing the objectives it set out in 2012 through the Family Planning Access Program.

Zambia is focused on addressing policy barriers and hindrances unfavorably affecting the delivery of sexual and reproductive health services for young people. One of the main objectives is to scale up admittance to family planning through an assortment of contraceptive methods and services in all marginalized and indigenous communities.

JSH is subcontracted by JSI, the prime contractor, to undertake data collection and analysis of the sexual and reproductive health commodity supply chain. This data will work towards improving supply of sexual and reproductive health commodities to all parts of the country.

The FP Access Program 2020/ SRH Supply Chain Roadmap is funded by the Bill and Melinda Gates Foundation.



#### PRUDENTIAL COVID-19 RELIEF FUND

Prudential Life Assurance Zambia has, through a Corporate Social Responsibility (CSR) Fund, donated US\$40,000 for the Development and dissemination of communication materials on COVID-19 to traditional leaders in Zambia.

JSH, in partnership with USAID DISCOVER-Health and the Ministry of Health, are supporting Prudential in the dissemination of correct information about COVID-19 to rural communities through the vast network of traditional leaders and chiefs in Zambia. The project includes printing COVID-19 IEC materials in all seven major local languages for distribution through traditional leaders to help reinforce COVID-19 messaging and adoption of preventive behaviors and timely access to care. The aim is to impact around 5 million Zambians in more than 100 chiefdoms.

Photo: https://medium.com/the-best-of-zambia/kwilimuna-2013-a-zambian-traditional-ceremony-dea6287a36e5



### ZANZIBAR eLMIS FACILITY EDITION ROLLOUT

In October 2014, JSI through the USAID | DELIVER PROJECT successfully deployed OpenLMIS in Zanzibar as a pilot under the local name eLMIS. By February 2015, the system went live in all districts, and the sensitization training for all management teams was completed in June 2015. Currently the system is running successfully in all facilities in Chakechake District. Orders and shipments of health commodities are integrated between eLMIS and mSupply, the warehouse management system at the Central Medical Store.

Sponsored by the Global Fund Fight AIDS, Tuberculosis and Malaria through the Ministry of Health of Zanzibar, JSH is subcontracted by JSI to enhance the Tanzania eLMIS in preparation for full deployment of eLMIS facility edition in Zanzibar.



# ORGANIZATIONAL CHART

#### Board



Andrew Fullem
Board Chair



Dr. Mutinta Masinge Nyumbu **Member** 



Mika Mwambazi Bwembya **Member** 

#### Executive Committee



Dr. Mukachilma Chikuba-Mcleod **Chair** 



Wendy Nicodemus **Member** 



Matthew Osborne-Smith **Member** 



Dwan Dixon **Member** 



Louise Henderson **Member** 

#### Projects

**USAID eSCMIS** 

SRH SUPPLY CHAIN ROADMAP

PRUDENTIAL COVID-19
RELIEF FUND

ZANZIBAR eLMIS FE ROLLOUT

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